

# Installing Salesforce & JIRA Service Desk Connector

## Introduction

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This guide will help you install the Salesforce & JIRA Service Desk Connector add-on.

## Prerequisites

You must be:

- An admin of the JIRA Cloud instance.
- Either a technical contact or billing contact of the JIRA Cloud instance. To verify, login to <https://my.atlassian.com> and ensure the JIRA Cloud instance appears in the **Licenses** page.

## Step-by-Step Guide

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1. Log into your JIRA Cloud.
2. Click the admin dropdown and choose **Add-ons**.  
The **Find new add-ons** screen loads.
3. Locate **Salesforce & JIRA Service Desk Connector**.
4. Click **Free trial** to download and install your add-on.
5. You're all set!  
Click **Close** in the **Installed and ready to go** dialog window.

## What's Next?

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After installation, let's [set up a connection](#) from your JIRA Service Desk to Salesforce.

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