

# Security Statement

## Overview

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This page describes the security aspects of the Salesforce & JIRA Service Desk Connector.

## Data

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- The connector transfers data between JIRA Cloud and Salesforce using an intermediary server owned by ServiceRocket at [sfjfdc.servicerocket.io](https://sfjfdc.servicerocket.io), hosted on AWS EC2.
- Only Salesforce objects configured by the JIRA administrator can be accessed by the connector.
- The data you pull from Salesforce into JIRA is the only data that is accessed and transferred.

## Access

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- We take great pains to securely authenticate your connection to Salesforce.
- We never store any Salesforce data on our servers.
- We do not store your Salesforce credentials or your JIRA credentials anywhere.

## Privacy

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ServiceRocket understands the importance of privacy. Please read our [Privacy Policy](#) for more information.

### Page Contents

- Overview
- Data
- Access
- Privacy